



Tenancy Tribunal orders online

www.tenancytribunal.govt.nz

TENANCY TRIBUNAL ORDERS ONLINE

The Tenancy Tribunal hears approximately 20,000 cases each year. To improve public access to these judicial decisions, a government website has been set up to publish Tenancy Tribunal orders.

www.tenancytribunal.govt.nz makes these orders easier for the public to access by making them available online. This service is free.

This service is one of many sources of information for landlords and tenants. It is not intended to provide an authoritative background check.

By providing easy access to information and services, both tenants and landlords can make more informed decisions, which in turn lead to better choices in tenancy related matters.

HOW TO USE THE WEBSITE

Visit www.tenancytribunal.govt.nz to find Tenancy Tribunal orders. There are three ways to search:

1. by the name of the landlord, tenant, trust or company used in proceedings
2. by the address of the tenancy
3. by Tenancy Tribunal application number.

Note: Search help is provided on the website.



THINGS TO REMEMBER

Tenants and landlords may find the website to be a useful tool in decision-making before entering into an agreement. However, it is important to remember:

- before entering into a tenancy agreement, landlords and tenants need to consider many factors. Checklists and advice for prospective tenants and landlords are available from the Department of Building and Housing website (www.dbh.govt.nz)
- not all orders will be publicly available, due to legal or technical reasons. Most decisions from February 2007 can be accessed online and will be available for 36 months
- paper copies of Tenancy Tribunal orders can still be obtained for a small fee from the District Court where the Tenancy Tribunal dispute was heard.

The Tenancy Tribunal

The Tenancy Tribunal is an independent judicial body and a quick and inexpensive way for tenants and landlords to resolve disputes. The Tribunal hears residential tenancy disputes involving claims up to \$12,000. It resolves disputes in two ways offering:

1. the parties mediation facilitated by the Department of Building and Housing
2. a hearing by a Tenancy Adjudicator who makes a binding decision (called an order), if mediation is unsuccessful or inappropriate.

Agreements reached in mediation are confidential and not available online.

To find out more or make an application to the Tenancy Tribunal, contact the Department of Building and Housing on 0800 83 62 62 or make an online application at <https://secure.dbh.govt.nz/TenancyTribunal/default.aspx>

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The Ministry of Justice and the Department of Building and Housing are responsible for providing the administrative support the Tenancy Tribunal requires to fulfil its functions. Hearings are open to the public and none of the information appearing on the website contravenes any provision of the Privacy Act 1993.

For information and advice on tenancy rights and responsibilities, including making an application to the Tenancy Tribunal, contact:

Department of Building and Housing

0800 TENANCY (0800 83 62 62)

www.dbh.govt.nz

For technical queries about the website
www.tenancytribunal.govt.nz contact:

Ministry of Justice

Email: tenancytribunal.enquiries@justice.govt.nz